

Policy F.Y.I.

From the Policy Unit

Date: 04-04-2025

FYI-461

Please contact the Policy Unit if you have questions regarding this announcement at

DCSSPOLICYQUESTIONS@azdes.gov.



SUBJECT: Policy FYI-461 | Rhode Island Connectivity Restored

This Policy FYI is an update to [Policy FYI-453](#), referencing FPLS e-Flash #24-42, 12-18-24, Rhode Island Connectivity Suspended

On Dec. 18, 2024, OCSS sent an e-Flash advising that Rhode Island reported a potential security breach with their RI Bridges system, the system that manages many of the state's social services programs. As a result, SSA decided to suspend connection with Rhode Island until the issue could be resolved.

As of March 4, 2025, SSA restored Rhode Island's connectivity and all activity has resumed. This includes inbound and outbound files for NDNH, CSENet, FCR, and Federal Offset. You may notice an increased number of CSENet transactions or proactive matches as the files that were suspended since Dec. 13, 2024, are processed.

Contact FPLSSupport@acf.hhs.gov with any questions.

We urge DCSS team members to view this information directly on The PORT and not create a separate personal file. Please do not reply directly to this message as we will not be able to respond. This email address is only used for outgoing mail.